





# Rail Freight Corridors Atlantic, Mediterranean & North Sea -Mediterranean

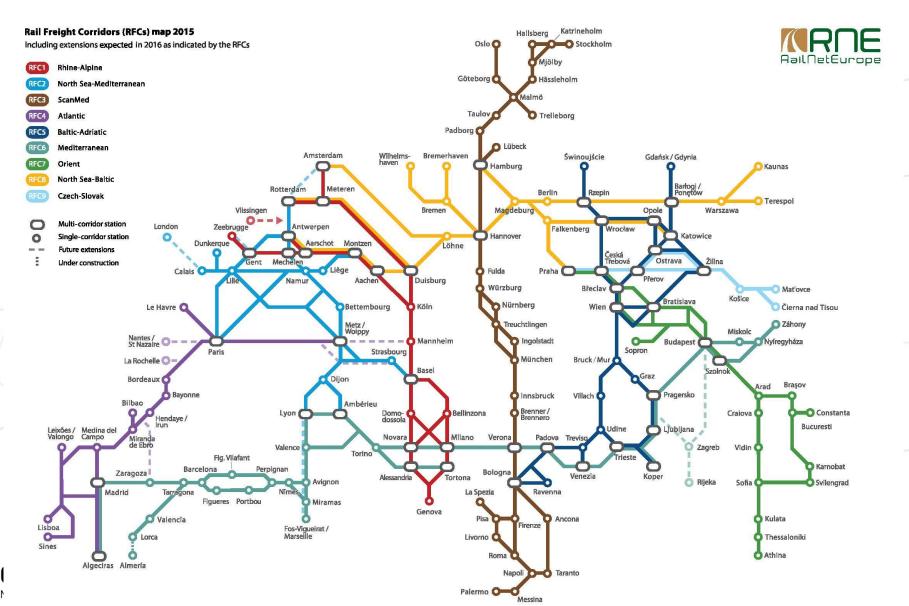
PCS training – Welcome Speach





easier, faster, safer

### RFC Atlantic, Mediterranean & North Sea -Mediterranean : part of a European network

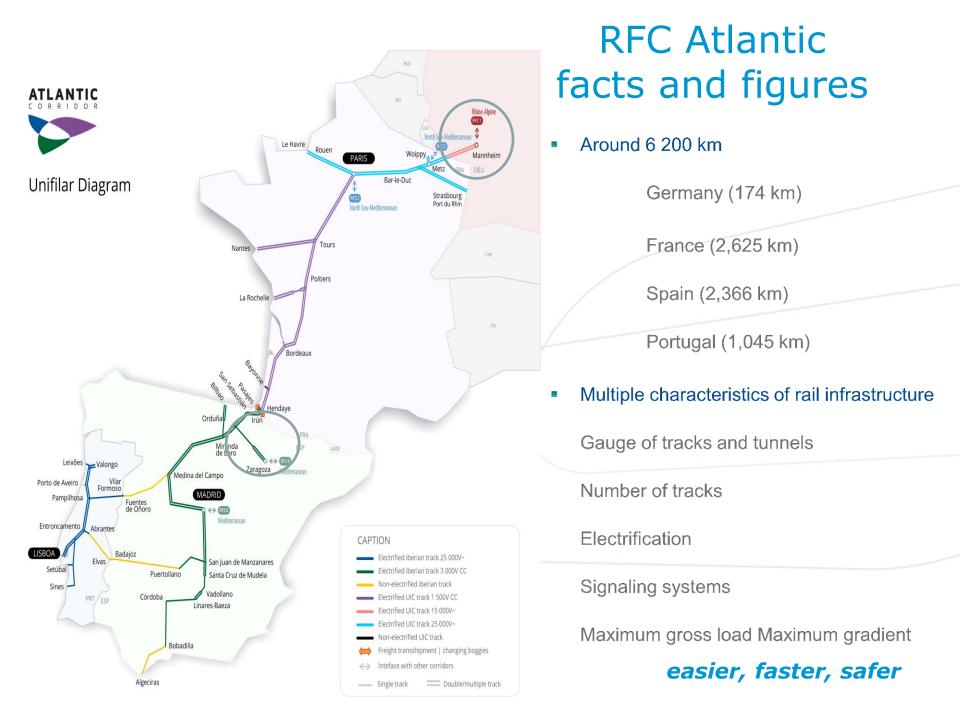




# RFC North Sea – Med facts and figures

- From North Sea ports to Basel and Lyon through major industrial areas and down to the gateways of Southern Europe
  - 4400 kilometres of lines
  - 5 countries, 7 IMs/ABs, 100 terminals, > 30 interested RUs
  - Extensions to Great Britain, Amsterdam, Zeebrugge, Marseille
- 34,000 international freight trains/year

easier, faster, safer



### **RFC Mediterranean**



## Aim of this PCS training

- Your contact: the C-OSS of your corridor
- Your product: the catalogue of Pre-arranged Paths
- Your tool: PCS

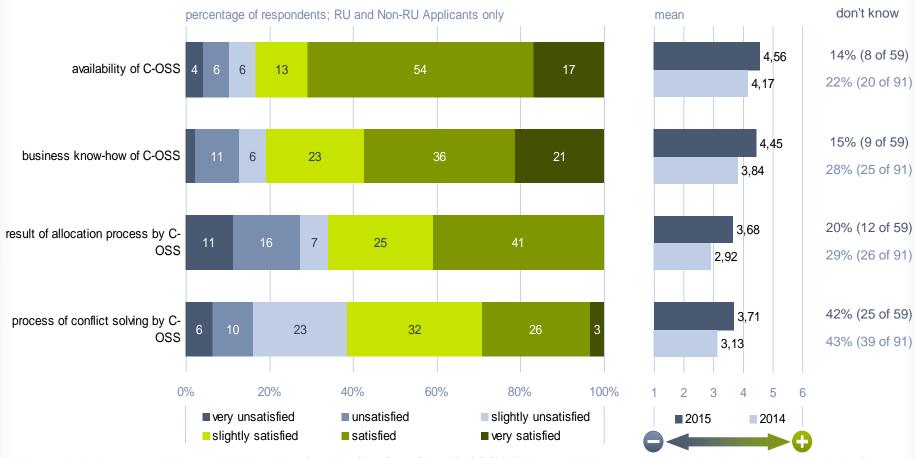


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#### Your feedback & expectations

#### High satisfaction with the C-OSS activity

one respondent is counted multiple times, if his/her organisation uses multiple corridors



"How satisfied are you with the availability of the Corridor One-Stop Shop (C-OSS)? || How satisfied are you with the business know-how of the C-OSS? || How satisfied are you with the result of the allocation process for the 2016 timetable year? Did it meet your request? || In case of conflict-solving – how did you experience the process?"

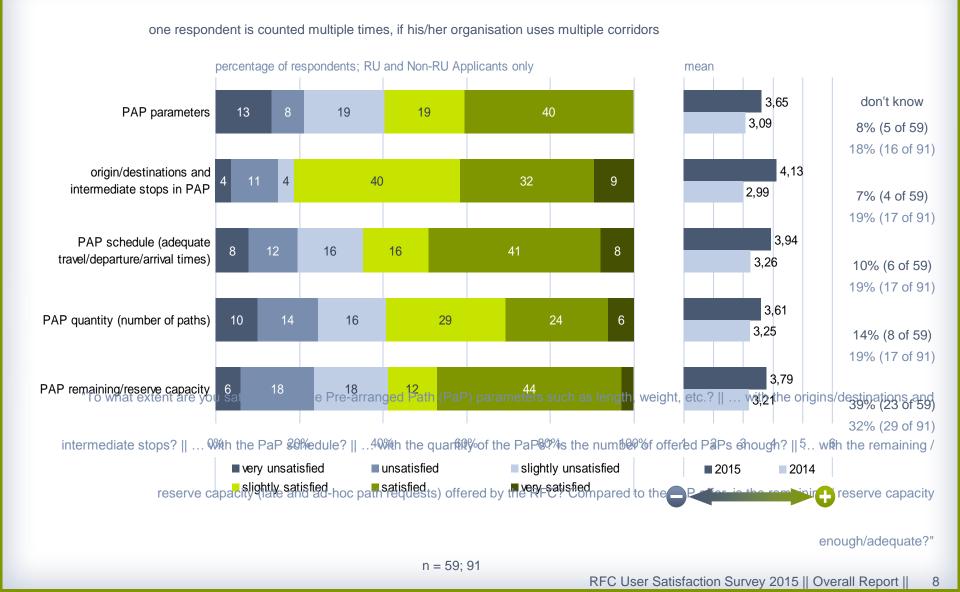
n = 59; 91

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#### Your feedback & expectations

#### marketmind

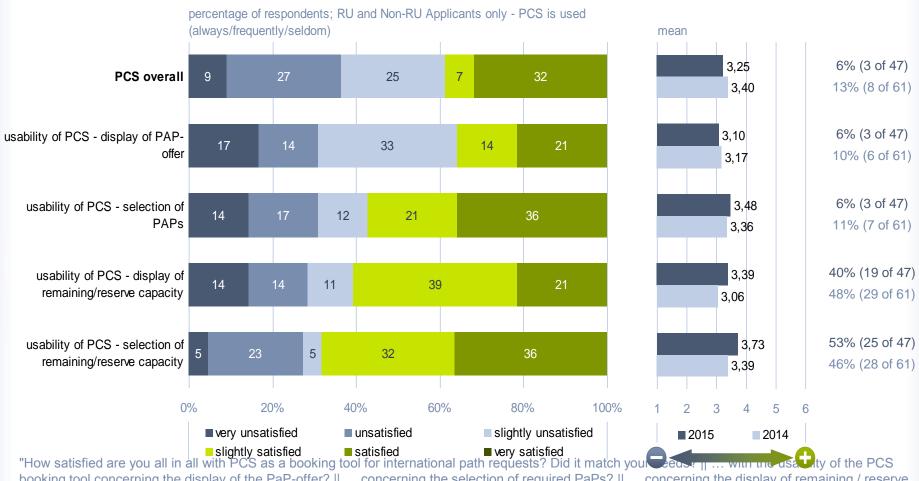
#### Your satisfaction with your product PaP is good and clearly growing



#### Your feedback & expectations

### But you expect more from your tool PCS

one respondent is counted multiple times, if his/her organisation uses multiple corridors



booking tool concerning the display of the PaP-offer? || ... concerning the selection of required PaPs? || ... concerning the display of remaining / reserve capacity (late and ad-hoc path requests)? || ... with the usability of the PCS booking tool concerning the selection of required remaining / reserve capacity (late and ad-hoc path requests)? || ... with the usability of the PCS booking tool concerning the selection of required remaining / reserve capacity (late and ad-hoc path requests)?"

#### n = 47; 61

marketmind

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#### Contact

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